

TOMORROW'S
TOMORROW'S FACILITIES MANAGEMENT

FM

YEARBOOK 2017/2018

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KI FURNITURE HELPS CREATE AGILE, FLEXIBLE WORKSPACES

KI has helped transform Philips' UK HQ into a happier, healthier, high-performing working environment, with its range of UK designed and manufactured furniture. Products including UniteSE and Work2 Sit-Stand workstations, Meet4 tables and 800 Series Storage lockers were used to realise the given brief.

Located in Guildford, the new facilities achieve 30% greater density while offering a vastly improved environment for the flexible workforce. Spread over two floors, the offices feature open plan and sit-stand desking, meeting rooms, new dropdown collaborative areas, breakout spaces and focus rooms.



Prior to the relocation, extensive research was conducted around how the 530 staff utilise their space. The new environment was planned specifically to enhance the company's flexible working culture while simultaneously introducing agile working. With the exception of selected roles such as the order desk, who require non-standard IT or telephone systems, the office is arranged into neighbourhoods of unassigned desks.

The project's success can be greatly attributed to the early research and planning that was carried out. One example of where this directly improved the outcome can be seen in the provision of fewer traditional meeting rooms in the new office, replaced by focus rooms, and more casual collaboration and breakout areas. The focus rooms, designed for no more than two people at a time, offers privacy and isolation when required.

The change management process undertaken in the months leading up to the move included working closely with champions from across the diverse workforce. Feedback, consultation and tours of the new facilities during the construction phase were all part of a programme to ensure that all employees could hit the ground running from day one. Post-occupancy surveys have revealed an overwhelmingly positive outcome.

With a clear idea of what furniture was required early on in the process, the team was able to focus on finding the right

partner to help realise the vision. Designer Stuart Aitken of TDA Interiors, who worked with the team at Guildford to bring the HQ to life, commented: "We worked closely with KI when assessing and selecting the new workstations. This was a key part of the project as we were reducing the footprint



of the desks from the old 1600mm corner cores, down to 1200mm rectangular desks set within a bench format. KI set up sample desking at Philips' old office to facilitate detailed assessment by Occupational Health and IT, which passed with flying colours. We also incorporated a number of KI Work2 Sit-Stand desks into each working neighbourhood so as to give staff the flexibility and choice.

"As part of the Workplace Innovation programme, staff were no longer to have individual pedestals, but were to have an assigned individual locker. The KI 800 Series lockers were selected due to the robust build quality and the flexibility, including KI's ability to spray the doors in a variety of carefully selected colours.

Working with KI was a pleasure, the dedication of the team was fantastic. This was apparent from the initial visit to the showroom, right through to the installation teams and the after care service provided once Philips had moved into their new space."

About KI Europe

KI Europe's furniture helps the world's leading organisations by bringing together good design, advanced engineering and sustainable resources; KI's products are durable, flexible and offer excellent value.

Part of KI (Krueger International, Inc.), one of the world's largest independent furniture manufacturing groups, KI Europe's headquarters and showroom in Central London is supported by an established network of manufacturing facilities and distribution partners across the UK, Europe and the Middle East.

www.kieurope.com





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Find out more:

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